PRESCOTT AREA ASSOCIATION OF REALTORS[®], INC. (originally adopted February 23, 1976, and

amended effective January 29, 2025)

Article I – Name

<u>Section 1.</u> Name. The name of this organization shall be Prescott Area Association of REALTORS[®], Incorporated, hereinafter referred to as the "Association."

<u>Section 2.</u> **REALTOR®** Trademark. Inclusion and retention of the Registered Collective Membership Mark REALTORS® in the name of the Association shall be governed by the *Constitution and Bylaws of the NATIONAL ASSOCIATION OF REALTORS*® ("NAR" or the "National Association") as from time to time amended.

Article II – Objectives

The objectives of the Association are:

<u>Section 1.</u> To unite those engaged in the recognized branches of the real estate profession for the purpose of exerting a beneficial influence upon the profession and related interests.

<u>Section 2.</u> To promote and maintain high standards of conduct in the real estate profession as expressed in the Code of Ethics of the NATIONAL ASSOCIATION OF REALTORS[®].

<u>Section 3.</u> To provide a unified medium for real estate owners and those engaged in the real estate profession whereby their interests may be safeguarded and advanced.

Section 4. To further the interests of home and other real property ownership.

<u>Section 5.</u> To unite those engaged in the real estate profession in this community with the Arizona Association of REALTORS[®] (the "State Association") and the NATIONAL ASSOCIATION OF REALTORS[®], thereby furthering their own objectives throughout the state and nation and obtaining the benefits and privileges of membership therein.

<u>Section 6.</u> To designate, for the benefit of the public, individuals authorized to use the terms REALTOR[®] and REALTORS[®] as licensed, prescribed and controlled by the NATIONAL ASSOCIATION OF REALTORS[®].

Article III – Jurisdiction

Section 1. The territorial jurisdiction of the Association as a member of the NATIONALASSOCIATION OF REALTORS[®] shall include Yavapai County, beginning at the NW Corner Section 6 T18, R2E thence South to a point on the watershed of Mingus Mountain Range, thence follow said watershed ridge South and East to the NW Corner & 14N, R3E thence South along the Township Lines between 2E and 3E to the SW Corner of T12E, R3E thence E along Township line to the Yavapai and Gila County Line.

Section 2. Territorial jurisdiction is defined to mean:

(1) The right and duty to control the use of the terms REALTOR[®] and REALTORS[®], subject to the

conditions set forth in these Bylaws and those of the NATIONAL ASSOCIATION OF REALTORS[®], in return for which the Association agrees to protect and safeguard the property rights of the National Association in the terms.

Article IV – Membership

Section 1. There shall be six classes of members of the Association ("Members"), as follows:

- (1) **REALTOR[®] Members.** REALTOR[®] Members, whether primary or secondary, shall meet the criteria defined in one of the following subsections:
 - A. Individuals who, as sole proprietors, partners, corporate officers, or branch office managers, are engaged actively in the real estate profession, including buying, selling, exchanging, renting or leasing, managing, appraising for others for compensation, counseling, building, developing or subdividing real estate, and who maintain or are associated with an established real estate office or appraiser office in the State of Arizona or a state contiguous thereto. All persons who are partners in a partnership, or all officers (or persons holding similar roles) in a corporation or other entity, who are actively engaged in the real estate profession within the State of Arizona or a state contiguous thereto shall qualify for REALTOR® membership only, and each is required to hold REALTOR® membership (except as provided in the following paragraph) in an association of REALTORS® within the State of Arizona or a state contiguous thereto, unless otherwise qualified for Institute Affiliate membership.

In the case of a real estate firm, partnership, corporation or other entity, whose business activity is substantially all commercial, only those principals actively engaged in the real estate business in connection with the same office, or any other offices within the jurisdiction of the Association in which one of the firm's principals holds REALTOR® membership, shall be required to hold REALTOR® membership unless otherwise qualified for Institute Affiliate membership.

- B. Individuals who: (i) are engaged in the real estate profession other than as sole proprietors, partners, corporate officers, or branch office managers; (ii) are associated with a REALTOR® Member; and (iii) meet the qualifications described in Article V.
- C. Franchise REALTOR® Members. Corporate officers (who may be licensed or unlicensed) of a real estate brokerage franchise organization with at least one hundred fifty (150) franchisees located within the United States, its insular possessions and the commonwealth of Puerto Rico, elected to membership pursuant to the provisions in the NAR *Constitution and Bylaws*. Such individuals shall enjoy all of the rights, privileges, and obligations of REALTOR® membership (including compliance with the Code of Ethics) except: obligations related to Association-mandated education, meeting attendance, or indoctrination classes or other similar requirements; the right to use the term REALTOR® in connection with their franchise organization's name; and the right to hold elected office in the Association, the State Association and the National Association.
- D. **Primary and Secondary REALTOR® Members.** An individual is a primary Member if the Association pays state and national dues based on such Member. An individual is a secondary Member if state and national dues are remitted through another association. One of the principals in a real estate firm must be a designated REALTOR® Member of

the Association in order for licensees affiliated with the firm to select the Association as their "primary" association.

- E. **Designated REALTOR® Members.** Each firm (or office in the case of firms with multiple office locations) shall designate in writing one REALTOR® Member who shall be responsible for all duties and obligations of membership, including the obligation to arbitrate (or to mediate if required by the Association) pursuant to Article 17 of the Code of Ethics and the payment of Association dues. The "Designated REALTOR®" must be a sole proprietor, partner, corporate officer, or branch office manager acting on behalf of the firm's principal(s), and must meet all other qualifications for REALTOR® membership.
- F. **REALTOR® Emeritus Members.** Emeritus Members have obtained REALTOR® Emeritus status with NAR based on the then-current eligibility requirements. Those include: forty (40) years of REALTOR® membership; and proof of one (1) year of service at NAR, "service" defined as serving as an NAR officer, director, committee member, Federal Political Coordinator, Global Ambassador, or Global Coordinator to a country with which NAR holds a reciprocal agreement. The Board of Directors of the Association (the "Board of Directors") may set the amount of local dues for Emeritus Members and/or may waive the local dues for Emeritus Members who are Primary Members of the Association. Such individuals shall enjoy all the rights, privileges and obligations of membership as approved by the Board of Directors.
- (2) Institute Affiliate Members. Institute Affiliate Members shall be: (a) individuals who hold a professional designation awarded by an Institute, Society or Council affiliated with the NATIONAL ASSOCIATION OF REALTORS® that addresses a specialty area other than residential brokerage; or (b) individuals who otherwise hold a class of membership in such Institute, Society, or Council that confers the right to hold office. Any such individual, if otherwise eligible, may elect to hold REALTOR® or REALTOR-ASSOCIATE® membership, subject to payment of applicable dues for such membership.
- (3) Affiliate Members. Affiliate Members shall be:
 - A. **Principal Affiliate Members.** Real estate owners and other individuals, firms, partnerships, corporations and other entities that, while not engaged in the real estate profession, as defined in subparagraph (A) or (B) of Section (1) above, have interests requiring information concerning real estate, and are in sympathy with the objectives of the Association.
 - B. Additional Affiliate Members. Individuals employed by or associated with a Principal Affiliate Member that is a firm, partnership, corporation or other entity. The Principal Affiliate Member shall be a member in good standing of the Association in order for an Additional Affiliate Member to apply for and maintain membership.
- (4) **Public Service Members.** Public Service Members shall be individuals who are interested in the real estate profession as employees of or affiliated with educational, public utility, governmental or other similar organizations, but who are not engaged in the real estate profession on their own account or in the Association with an established real estate business.
- (5) **Honorary Members.** Honorary Members shall be individuals not engaged in the real estate profession who have performed notable service for the real estate profession, for the Association

or for the public.

(6) **Student Members.** Student Members shall be individuals who are seeking an undergraduate or graduate degree with a specialization or major in real estate at institutions of higher learning, and who have completed at least two years of college and at least one college level course in real estate, but are not engaged in the real estate profession on their own account or not associated with an established real estate office.

Article V- Qualification and Election

Section 1. Application.

(1) An application for membership in the Association shall be made in such manner and form as may be prescribed by the Board of Directors and made available to anyone requesting it. The application form shall contain among the statements to be signed by the applicant: (a) that the applicant agrees, as conditions to membership: (i) to thoroughly familiarize himself or herself with the Code of Ethics of the NATIONAL ASSOCIATION OF REALTORS®, the Constitution's Bylaws, and Rules and Regulations of the Association and the State and National Associations; and (ii) if elected to be a Member, will abide by the Constitution and Bylaws and Rules and Regulations of the Association and of the State and National Associations and, if the applicant is a REALTOR® Member, will abide by the Code of Ethics of the NATIONAL ASSOCIATION OF REALTORS[®], including the obligation to arbitrate or to mediate controversies arising out of real estate transactions as specified by Article 17 of the Code of Ethics, and as further specified in the Code of Ethics and Arbitration Manual of the NATIONAL ASSOCIATION OF REALTORS®, as from time to time amended; and (b) that the applicant consents that the Association, through its Membership Committee or otherwise, may invite and receive information and comment about the applicant from any Member or any other persons, and that the applicant agrees that any information and comment furnished to the Association by any person in response to the invitation shall be conclusively deemed to be privileged and not form the basis of any action for slander, libel or defamation of character. The applicant shall, with the form of application, have access to a copy of these Bylaws, the Constitution, the Rules and Regulations and the Code of Ethics referred to above.

Section 2. Qualification.

(1) An applicant for REALTOR[®] membership who is a sole proprietor, partner, corporate officer, or branch office manager of a real estate firm shall supply evidence satisfactory to the Association through its Membership Committee or otherwise that he/she is actively engaged in the real estate profession, and maintains a current, valid real estate broker's or salesperson license or is licensed or certified by an appropriate state regulatory agency to engage in the appraisal of real property, has a place of business within the State of Arizona or a state contiguous thereto (unless a secondary Member), has no record of recent or pending bankruptcy*, has no record of official sanctions involving unprofessional conduct**, agrees to complete a course of instruction covering these Bylaws and the Rules and Regulations adopted by the Board of Directors, the Bylaws of the State Association and the Constitution and Bylaws and Code of Ethics of the NATIONAL ASSOCIATION OF REALTORS[®] and shall pass such reasonable and nondiscriminatory written examination thereon as may be required by PAAR, and shall agree that, if elected to membership, he/she will abide by such Constitution, Bylaws, Rules and Regulations and Code of Ethics of the NATIONAL ASSOCIATION OF REALTORS[®].

* If the applicant or the applicant's real estate firm is named as a debtor in such bankruptcy proceeding, membership may not be denied unless the Association establishes that its interests

and those of its Members and the public could not be adequately protected by requiring that the applicant pay cash in advance for Association dues and MLS fees for up to one (1) year from the date that membership is approved. In the event that an existing Member initiates bankruptcy proceedings, the Member may be placed on a "cash basis" from the date that bankruptcy is initiated until one (1) year from the date that the Member has been discharged from bankruptcy.

** An applicant must have no record of civil judgments imposed within the past seven (7) years involving judgments of civil rights laws, real estate license laws, or other laws prohibiting unprofessional conduct rendered by the courts or other lawful authorities.

An applicant who has a record of criminal conviction(s) within the past seven (7) years involving a crime that reasonably relates to the real estate business or puts clients, customers or other real estate professionals at risk, must provide, and the Association must consider, mitigating factors relating to that criminal history.

NOTE 1: One or more of the requirements for REALTOR[®] membership set forth above in Article V, Section 2, subsection (1) may be deleted at the Association's discretion. However, boards/associations may NOT adopt membership qualifications more rigorous than specified in the Membership Qualification Criteria for REALTOR[®] Membership approved by the board of directors of the National Association.

NOTE 2: Article IV, Section 2, of the NAR Bylaws prohibits member boards/associations from knowingly granting REALTOR[®] Membership to any applicant who has an unfulfilled sanction pending which was imposed by another board or association of REALTORS[®] for violation of the Code of Ethics.

(2) Individuals who are actively engaged in the real estate profession other than as sole proprietors, partners, corporate officers, or branch office managers in order to qualify for REALTOR[®] Membership, shall at the time of application, be associated either with an employee or as an independent contractor with a Designated REALTOR[®] Member of the Association or a Designated REALTOR[®] member of another board/association (if a secondary Member) and must maintain a current, valid real estate broker's or salesperson's license or be licensed or certified by an appropriate state regulatory agency to engage in the appraisal of real property, has no record of official sanctions involving unprofessional conduct* shall complete a course of instruction covering these Bylaws, the Rules and Regulations of the Association, the Bylaws of the State Association, and the Constitution and Bylaws and Code of Ethics of the NATIONAL ASSOCIATION OF REALTOR[®], and shall pass such reasonable and nondiscriminatory written examinations thereon as may be required by PAAR and shall agree in writing that if elected to membership he/she will abide by such Constitution, Bylaws, Rules and Regulations, and the Code of Ethics.

* An applicant must have no record of civil judgments imposed within the past seven (7) years involving judgments of civil rights laws, real estate license laws, or other laws prohibiting unprofessional conduct rendered by the courts or other lawful authorities.

- A. An applicant who has a record of criminal conviction(s) within the past seven (7) years involving a crime that reasonably relates to the real estate business or puts clients, customers or other real estate professionals at risk, must provide, and the Association must consider, mitigating factors relating to that criminal history.
- B. The Association will also consider the following in determining an applicant's qualification for

REALTOR[®] membership:

- a. All final findings of Code of Ethics violations and violations of other membership duties in another association within the previous three (3) years
- b. Pending ethics complaints (or hearings)
- c. Unsatisfied discipline pending
- d. Pending arbitration request (or hearings)
- e. Unpaid arbitration awards or unpaid financial obligations to any other REALTOR® association or REALTOR® association MLS.
- f. Any misuse of the term REALTOR® or REALTORS® in the name of the applicant's firm "Provisional" membership may be granted in instances where ethics complaints or arbitration requests (or hearings) are pending in other associations or where the applicant for membership has unsatisfied discipline pending in another association (except for violations of the Code of Ethics; See Article V, Section 2, subsection (1), NOTE 2), provided all other qualifications for membership have been satisfied. The Association may reconsider the membership status of any such individual when all pending ethics and arbitration matters (and related discipline) have been resolved or if such matters are not resolved within six months from the date that provisional membership is approved. Provisional Members shall be considered REALTORS® and shall be subject to all of the same privileges and obligations of REALTOR® membership. If a Member resigns from another association with an ethics complaint or arbitration that he/she will submit to the pending ethics or arbitration proceeding (in accordance with the established procedures of the Association) and will abide by the decision of the hearing panel.

Section 3. Election to Membership.

The procedure for election to membership shall be as follows:

- (1) The Chief Executive Officer (or duly authorized designee) shall determine whether the applicant is applying for the appropriate class of membership. If the Association has adopted provisional membership, applicants for REALTOR[®] membership may be granted provisional membership immediately upon submission of a completed application form and remittance of applicable Association dues and any application fee. Provisional Members shall be considered REALTORS[®] and shall be subject to all of the same privileges and obligations of membership. Provisional membership is granted subject to final review of the application by the Board of Directors.
- (2) If the Board of Directors determines that the individual does not meet all of the qualifications for membership as established in these Bylaws, or, if the individual does not satisfy all of the requirements of membership (for example, completion of a mandatory orientation program) within 60 days from the Association's receipt of the individual's application, membership may, at the discretion of the Board of Directors, be terminated. In such instances, the Association shall return to such individual: (a) any dues paid by such individual less a prorated amount to cover the number of days that the individual received Association services; and (b) any application fee paid by such individual. The Board of Directors shall vote on the applicant's eligibility for membership. If the applicant receives a majority vote of the Board of Directors, he/she shall be declared elected to

membership and shall be advised by written notice.

- (3) The Board of Directors may not reject an application without providing the applicant with advance notice of the findings, an opportunity to appear before the Board of Directors, to call witnesses on his/her behalf, to be represented by counsel, and to make such statements as he/she deems relevant. The Board of Directors may also have counsel present. The Board of Directors shall require that written minutes be made of any hearing before it or may electronically or mechanically record the proceedings.
- (4) If the Board of Directors determines that the application should be rejected, it shall record its reasons with the Chief Executive Officer (or duly authorized designee). If the Board of Directors believes that denial of membership to the applicant may become the basis of litigation and a claim of damage by the applicant, it may specify that denial shall become effective upon entry in a suit by the Association for a declaratory judgment by a court of competent jurisdiction of a final judgment declaring that the rejection violates no rights of the applicant.

Section 4. New Member Code of Ethics Orientation.

Applicants for REALTOR® membership and provisional REALTOR® Members (where applicable) shall complete an orientation program on the Code of Ethics of not less than two (2) hours and thirty (30) minutes of instructional time. This requirement does not apply to applicants for REALTOR® membership or provisional Members who have completed comparable orientation in another association, provided that REALTOR® membership has been continuous, or that any break in membership is for one (1) year or less.

Failure to satisfy this requirement within sixty (60) days of the date of application (or, alternatively, the date that provisional membership was granted), will result in denial of the membership application or termination of provisional membership.

Section 5. New Member Fair Housing Orientation.

Applicants for REALTOR® membership and provisional REALTOR® Members (where applicable) shall complete Fair Housing training of not less than two (2) hours of instructional time. This requirement will be satisfied upon presentation of documentation that the Member has completed a course of instruction conducted by the Association or another REALTOR® association, the State Association of REALTORS®, the NATIONAL ASSOCIATION OF REALTORS® or the Institutes, Societies and Councils, which meets the learning objectives and minimum criteria established by the NATIONAL ASSOCIATION OF REALTORS® from time to time. Fair Housing training approved by a state licensing authority for an existing Fair Housing requirement to gain or maintain licensure shall also fulfill this requirement, provided it also meets the learning objectives and minimum criteria established by the NATIONAL ASSOCIATION OF REALTORS® from time to time. This requirement does not apply to applicants for REALTOR® membership or provisional Members who have completed comparable orientation in another association, provided that REALTOR® membership has been continuous, or that any break in membership is for one (1) year or less.

Failure to satisfy this requirement within sixty (60) days of the date of application (or, alternatively, the date that provisional membership was granted), will result in denial of the membership application or termination of provisional membership.

Section 6. Continuing Member Code of Ethics Training.

Effective January 1, 2019, through December 31, 2021, and for successive three -year periods thereafter, each REALTOR® Member of the Association (with the exception of REALTOR® Members granted REALTOR® Emeritus status by the National Association) shall be required to complete ethics training of not less than two (2) hours and thirty (30) minutes of instructional time. This requirement will be satisfied upon presentation of documentation that the Member has completed a course of instruction conducted by the Association or another REALTOR® association, the State Association of REALTORS® or the NATIONAL ASSOCIATION OF REALTORS®, which meets the learning objectives and minimum criteria established by the NATIONAL ASSOCIATION OF REALTORS® from time to time. REALTOR® Members who have completed training as a requirement of membership in another association and REALTOR® Members who have completed the New Member Code of Ethics Orientation during any three-year cycle shall not be required to ethics training until commences. complete additional a new three-year cycle

Failure to satisfy the required periodic ethics training shall be considered a violation of a membership duty. Failure to meet the requirement in any three -year cycle will result in suspension of membership for the first two months (January and February) of the year following the end of any three -year cycle or until the requirement is met, whichever occurs sooner. On March 1 of that year, the membership of a Member who is still suspended as of that date will be automatically terminated.

Section 7. Continuing Fair Housing Training.

Effective January 1, 2025, through December 31, 2027, and for successive three-year periods thereafter, each REALTOR® Member of the Association (with the exception of REALTOR® Members granted REALTOR® Emeritus status by the National Association) shall be required to complete Fair Housing training of not less than two (2) hours of instructional time. This requirement will be satisfied upon presentation of documentation that the Member has completed a course of instruction conducted by the Association or another REALTOR® association, the State Association of REALTORS®, the NATIONAL ASSOCIATION OF REALTORS® or the Institutes, Societies and Councils, which meets the learning objectives and minimum criteria established by the NATIONAL ASSOCIATION OF REALTORS® from time to time. Fair housing training approved by a state licensing authority for an existing Fair Housing requirement to maintain licensure shall also fulfill this requirement, provided it also meets the learning objectives and minimum criteria established by the NATIONAL ASSOCIATION OF REALTORS® from time to time. REALTORS® from time to time. REALTOR® Members who have completed Fair Housing training as a requirement of membership in another association shall not be required to complete additional Fair Housing training until a new three-year cycle commences.

Failure to satisfy the required periodic Fair Housing training shall be considered a violation of a membership duty. Failure to meet the requirement in any three-year cycle will result in suspension of membership for the first two months (January and February) of the year following the end of any three-year cycle or until the requirement is met, whichever occurs sooner. On March 1 of that year, the membership of a Member who is still suspended as of that date will be automatically terminated.

Section 8. Status Changes.

(1) A REALTOR[®] Member who experiences a change in his/her qualifications for membership or his/her membership status shall provide written notification of such changes to the Association within thirty (30) days. A REALTOR[®] (non- principal) Member who becomes a principal in the firm with which he/she has been licensed or, alternatively, becomes a principal in a new firm which will

be compromised of REALTOR[®] principals may be required to satisfy any previously unsatisfied membership requirements applicable to REALTOR[®] (principal) Members but shall, during the period of transition from one status of membership to

another, be subject to all of the privileges and obligations of a REALTOR[®] (principal) Member. If the REALTOR[®] (non-principal) Member does not satisfy the requirements established in these Bylaws for the category of membership to which he/she has transferred within thirty (30) days of the date he/she advised the Association of his/her change in status, such individual's new membership application will terminate automatically unless otherwise so directed by the Board of Directors.

A REALTOR[®] who is transferring his/her license from one firm comprised of REALTOR[®] principals to another firm comprised of REALTOR[®] principals shall have and be subject to all of the privileges and obligations of membership during the period of transition. If the transfer is not completed within thirty (30) days of the date the Association is advised of the disaffiliation with the current firm, membership will terminate automatically unless otherwise so directed by the Board of Directors.

(The Board of Directors, at its discretion, may waive any qualification which the applicant has already fulfilled in accordance with these Bylaws.)

Article VI – Privileges and Obligations

<u>Section 1.</u> The privileges and obligations of Members, in addition to those otherwise provided in these Bylaws, shall be as specified in this Article.

Section 2. The Association is a signatory to the Arizona Association of REALTORS[®] Statewide Professional Standards Agreement and its related policies, which shall be a part of these Bylaws by reference. The Agreement obligates REALTOR[®] Members to abide by the Code of Ethics and Arbitration Manual policies imposed as administered by the Arizona Association of REALTORS[®] and the discipline imposed through its process. Any reference to obligations of an Association Member to abide by the Code of Ethics and the obligation to arbitrate refers to these Bylaws.

Section 3. Any Member of the Association may be reprimanded fined, placed on probation, suspended, or expelled by the Board of Directors for a violation of these Bylaws and Association Rules and Regulations consistent with these Bylaws, after a hearing as provided in the Code of Ethics and Arbitration Manual of the NATIONAL ASSOCIATION OF REALTORS[®]. Although Members other than REALTORS[®] are not subject to the Code of Ethics nor its enforcement by the Association, such Members are encouraged to abide by the principles established in the Code of Ethics of the NATIONAL ASSOCIATION OF REALTOR[®] and conduct their business and professional practices accordingly. Further, Members other than REALTORS[®] may, upon recommendations of the Membership Committee, or upon recommendation by a hearing panel of the Professional Standards be subject to discipline as described above, for any conduct, which in the opinion of the Board of Directors, applied on a nondiscriminatory basis, reflects adversely on the terms REALTOR[®] or REALTORS[®], and the real estate industry, or for conduct that is inconsistent with or adverse to the objectives and purposes of the Association, the State Association and/or the NATIONAL ASSOCIATION OF REALTORS[®].

<u>Section 4.</u> Any REALTOR® Member of the Association may be disciplined by the Board of Directors for violations of the Code of Ethics or other duties of membership, after a hearing as described in the *Code of Ethics and Arbitration Manual* of the Association, provided that the discipline imposed is consistent with the discipline authorized by the Professional Standards Committee of the NATIONAL ASSOCIATION OF

REALTORS® as set forth in the Code of Ethics and Arbitration Manual of the National Association.

<u>Section 5.</u> Resignations of Members shall become effective when received in writing by the Board of Directors; provided, however, that if any Member submitting the resignation is indebted to the Association for dues, fees, fines or other assessments of the Association or any of its services, departments, divisions, or subsidiaries, the Association may condition the right of the resigning Member to apply for membership upon payment in full of all such monies owed.

Section 6. If a Member resigns from the Association or otherwise causes his/her membership to terminate with an ethics complaint pending, the complaint shall be processed until the decision of the Association with respect to disposition of the complaint is final (if respondent does not hold membership in any other association) or by any other association in which the respondent continues to hold membership. If an ethics respondent resigns or otherwise causes membership in all boards to terminate before an ethics complaint is filed alleging unethical conduct occurred while the respondent was a REALTOR[®], the complaint, once filed, shall be processed until the decision of the Association with respect to disposition of the complaint is final. In any instance where an ethics hearing is held subsequent to an ethic respondent's resignation or membership termination, any discipline ratified by the Board of Directors shall be held in abeyance until such time as the respondent rejoins an association of REALTOR[®].

(1) If a Member resigns or otherwise causes membership to terminate, the duty to submit to arbitration or mediation if required by the Association continues in effect even after membership lapses or is terminated, provided that the dispute arose while the former Member was a REALTOR[®].

<u>Section 7.</u> REALTOR® Members, whether primary or secondary, in good standing are entitled to vote and to hold elected office in the Association, and may use the term REALTOR®. For purposes of this Section, the term "good standing" means that the Member satisfies the "Obligations of REALTOR® Members", is current with all financial and disciplinary obligations to the Association and the MLS, has completed any new Member requirements, and complies with NAR's trademark rules.

- (1) If a REALTOR[®] Member is a sole proprietor in a firm, a partner in a partnership or an officer (or a person holding a similar position) in a corporation or other entity, and is suspended or expelled, the firm, partnership, corporation or other entity shall not use the terms REALTOR® or REALTORS® in connection with its business during the period of suspension or until readmission to REALTOR® membership or unless such Member's connection with the firm, partnership, corporation or other entity is severed, whichever may apply. The membership of all other principals, partners and corporate officers shall be suspended during the period of suspension of the disciplined Member, or until readmission of the disciplined Member, or unless connection of the disciplined Member with the firm, partnership, corporation or other entity is severed, whichever may apply. Further, the membership of REALTORS[®] other than principals who are employed by or affiliated as independent contractors with the disciplined Member shall suspend or terminate during the period of suspension of the disciplined Member or until readmission of the disciplined Member or unless connection of the disciplined Member with the firm, partnership, corporation or other entity is severed, or unless the REALTOR® Member (non-principal) elects to sever his/her connection with the REALTOR® and affiliate with another REALTOR® Member in good standing in the Association, whichever may apply.
- (2) If a REALTOR[®] Member who is other than a principal in a firm, partnership, corporation or entity is suspended or expelled, the use of the terms REALTOR[®] or REALTORS[®] by the firm, partnership, corporation or other entity shall not be affected.
- (3) In any action taken against a REALTOR[®] Member for suspension or expulsion under Section 6 hereof, notice of such action shall be given to all REALTORS[®] employed by or affiliated as

independent contractors with such REALTOR[®] Member and they shall be advised that the provisions in this Section 7 shall apply.

<u>Section 8. Institute Affiliate Members.</u> Institute Affiliate Members shall have the rights and privileges conferred, and shall be subject to the obligations prescribed, by the Board of Directors consistent with the Constitution and Bylaws of the NATIONAL ASSOCIATION OF REALTORS[®].

NOTE: Local associations establish the rights and privileges to be conferred on Institute Affiliate Members, except that no Institute Affiliate Member may be granted the rights: (a) to use the term REALTOR[®], or the REALTOR[®] logo; (b) to serve as President of the local association; or (c) to be a participant in the local association's Multiple Listing Service.

<u>Section 9. Affiliate Members.</u> Affiliate Members shall have the rights and privileges conferred, and shall be subject to the obligations prescribed, by the Board of Directors.

<u>Section 10. Public Service Members.</u> Public Service Members shall have the rights and privileges conferred, and shall be subject to the obligations prescribed, by the Board of Directors.

<u>Section 11. Honorary Members.</u> Honorary Membership shall confer only the right to attend meetings and participate in discussions.

<u>Section 12.</u> Students <u>Members.</u> Student Members shall have the rights and privileges conferred, and shall be subject to the obligations prescribed, by the Board of Directors.

Section 13. Certification by REALTOR[®]. Designated REALTOR[®] Members of the Association shall certify to the Association annually, on a form provided by the Board of Directors, a complete listing of all individuals licensed or certified in the REALTOR[®]'s office(s) and shall designate a primary association for each individual who holds membership in the Association. Designated REALTOR[®] shall also identify any non-member licensees in the REALTOR[®] office(s) and, if Designated REALTOR[®] dues have been paid to another association based on said non-member licensees, the Designated REALTOR[®] shall identify the associations to which dues have been remitted. These declarations shall be used for purposes of calculating dues under Article X, Section 2 of these Bylaws. "Designated" REALTOR[®] Members shall also notify the Association of any additional individual(s) licensed or certified with the firm(s) within thirty (30) days of the date of affiliation or severance of the individual.

Section 14. Harassment. Any Member of the Association may be reprimanded, placed on probation, suspended or expelled for violation of the Association's harassment policy, after an investigation has occurred in accordance with the procedures of the Association. As used in this Section, harassment means any verbal or physical conduct including threatening or obscene language, unwelcome sexual advances, stalking, actions including strikes, shoves, kicks, or other similar physical contact, or threats to do the same, or any other conduct with the purpose or effect of unreasonably interfering with an individual's work performance by creating a hostile, intimidating or offensive work environment. The decision of the appropriate disciplinary action to be taken shall be made by the investigatory team comprised of the President, and President-elect and/or Immediate Past President and one member of the Board of Directors selected by the highest- ranking officer not named in the complaint, upon consultation with legal counsel for the Association Manual. If the complaint names the President, President-elect, or Immediate Past President, they may not participate in the proceedings and shall be replaced, by another member of the Board of Directors selected by the highest- ranking officer not named in the complaint.

Article VII – Professional Standards and Arbitration

<u>Section 1.</u> The responsibility of the Association and of Association Members relating to the enforcement of the Code of Ethics, the disciplining of Members, the arbitration of disputes and the organization and procedures incident thereto shall be governed by the Code of Ethics and Arbitration Manual of the NATIONAL ASSOCIATION OF REALTORS®, as amended from time to time, which is by this reference incorporated into these Bylaws; provided, however, that any provision deemed inconsistent with Arizona law shall be deleted or amended to comply with Arizona law.

<u>Section 2.</u> It shall be the duty and responsibility of every REALTOR® Member of the Association to safeguard and promote the standards, interests, and welfare of the Association and the real estate profession., and to protect against conduct that may cause a lack of public confidence in the real estate profession or in REALTORS®. REALTOR® Members also must abide by the governing documents and policies of the Association, the State Association, and the NATIONAL ASSOCIATION OF REALTORS®, as well as the Code of Ethics of the NATIONAL ASSOCIATION OF REALTORS®, including the duty to arbitrate controversies arising out of real estate transactions as specified by Article 17 of the Code of Ethics, and in accordance with the procedures set forth in the Code of Ethics and Arbitration manual.

Every REALTOR® Member shall maintain a high level of integrity and adhere to the Association's membership criteria. Any violent act or threat of violence to person or property, hateful conduct, or acts of moral turpitude impacting the public shall not be tolerated and may be cause for disciplinary action, up to and including termination of membership.

Section 3. The responsibility of the Association and Association Members relating to the enforcement of the Code of Ethics, the disciplining of members, the arbitration of disputes and the organization and procedures incident thereto, shall be consistent with the cooperative professional standards enforcement agreement entered into by the Association, which by this reference is made apart of these Bylaws.

Article VIII – Use of the Terms REALTOR® and REALTORS®

<u>Section 1.</u> Use of the terms REALTOR® and REALTORS® by Members shall, at all times, be subject to the provisions of the *Constitution and Bylaws of the NATIONAL ASSOCIATION OF REALTORS*® and to the Rules and Regulations prescribed by its board of directors. The Association shall have the authority to control, jointly and in full cooperation with the NATIONAL ASSOCIATION OF REALTORS®, use of the terms within its jurisdiction. Any misuse of the terms by Members of the Association is a violation of a membership duty and may subject Members to disciplinary action by the Board of Directors after a hearing as provided for in the Association's Code of Ethics and Arbitration Manual.

<u>Section 2.</u> REALTOR® Members of the Association shall have the privilege of using the terms REALTOR® and REALTORS® in connection with their places of business within the State of Arizona or a state contiguous thereto so long as they remain REALTOR® Members in good standing. No other class of Members shall have this privilege.

<u>Section 3.</u> A REALTOR® (principal) Member may use the terms REALTOR® and REALTORS® only if all the principals of such firm, partnership, corporation or other entity who are actively engaged in the real estate profession within the State of Arizona or a state contiguous thereto are REALTOR® Members or Institute Affiliate Members.

(1) In the case of a REALTOR® (principal) Member whose business activity is substantially all commercial, the right to use the term REALTOR® or REALTORS® shall be limited to office locations in which a principal holds REALTOR® membership. If a firm, partnership, corporation or other entity operates additional places of business in which no principal holds REALTOR® membership, the term REALTOR® or REALTORS® may not be used in any reference to those

additional places of business.

<u>Section 4.</u> Institute Affiliate Members shall not use the terms REALTOR® or REALTORS® or the imprint of the emblem seal of the NATIONAL ASSOCIATION OF REALTORS®.

Article IX – State and National Memberships

<u>Section 1.</u> The Association shall be a member of the NATIONAL ASSOCIATION OF REALTORS® and the Arizona Association of REALTORS®. By reason of the Association's membership, each REALTOR® member of the Association shall be entitled to membership in the NATIONAL ASSOCIATION OF REALTORS® and the Arizona Association of REALTORS® without further payment of dues. The Association shall continue as a member of the State and National Associations, unless by a majority vote of all of its REALTOR® members, decision is made to withdraw, in which case the State and National Associations shall be notified at least one month in advance of the date designated for the termination of such membership.

Section 2. The Association recognizes the exclusive property rights of the NATIONAL ASSOCIATION OF REALTORS® in the terms REALTOR® and REALTORS®. The Association shall discontinue use of the terms in any form in its name, upon ceasing to be a member of the National Association, or upon a determination by the board of directors of the National Association that it has violated the conditions imposed upon the terms.

Section 3. The Association has adopted the Code of Ethics of the NATIONAL ASSOCIATION OF REALTORS® and agrees to enforce the Code among its REALTOR® Members. The Association and all of its Members shall abide by the *Constitution*, *Bylaws*, Rules and Regulations and policies of the National Association.

Article X – Dues and Assessments

<u>Section 1. Application Fee.</u> The board of directors may adopt an application fee for REALTOR® membership in reasonable amount, not exceeding three (3) times the amount of the annual dues for REALTOR® membership, which shall be required to accompany each application for REALTOR® membership and which shall become the property of the Association upon final approval of the application.

Section 2. Dues. The annual dues of Members shall be as follows:

(1) The annual dues of each Designated REALTOR® Member shall be in such amount as established annually by the Board of Directors, plus an additional amount to be established annually by the Board of Directors times the number of real estate salespersons and licensed or certified appraisers who (1) are employed by or affiliated as independent contractors, or who are otherwise directly or indirectly licensed, with such REALTOR® Member, and (2) are not REALTOR® members of any association in the State of Arizona or a state contiguous thereto or Institute Affiliate members of the Association. In calculating the dues payable to the Association by a designated REALTOR® Member, non-Member licensees, as defined in clauses (1) and (2) of this paragraph, shall not be included in the computation of dues if the designated REALTOR® has paid dues based on said non-Member licensees in another association in the State of Arizona or a state contiguous thereto, provided that the designated REALTOR® notifies the Association in writing of the identity of the association to which dues have been remitted. In the case of a designated REALTOR® Member in a firm, partnership, corporation or other entity whose business activity is substantially all commercial, any assessments for non-Member licensees shall be limited to licensees affiliated with the designated REALTOR® (as defined in clauses (1) and (2) of this paragraph) in the office where

the designated REALTOR® holds membership, and any other offices of the firm located within the jurisdiction of the Association.

- A. A REALTOR® Member is any Member who has a place or places of business within the State of Arizona or a state contiguous thereto and who, as a principal, is actively engaged in the real estate profession, as defined in Article III, Section 1 of the Constitution of the NATIONAL ASSOCIATION OF REALTORS®. An individual shall be deemed to be licensed with a REALTOR® if the license of the individual is held by the REALTOR®, or by any broker who is licensed with the REALTOR®, or by any entity in which the REALTOR® has a direct or indirect ownership interest and which is engaged in other aspects of the real estate business provided that such licensee is not otherwise included in the computation of dues payable by the principal of the entity.
- B. A REALTOR® with a direct or indirect ownership interest in an entity engaged exclusively in soliciting and/or referring clients and customers to the REALTOR® for consideration on a substantially exclusive basis shall annually file with the Association, on a form approved by the Association, a list of the licensees affiliated with that entity and shall certify that all of the licensees affiliated with the entity are solely engaged in referring clients and customers and are not engaged in listing, selling, leasing, renting, managing, counseling, or appraising real property. The individuals disclosed on such form shall not be deemed to be licensed with the REALTOR® filing the form for purposes of this section and shall not be included in calculating the annual dues of the designated REALTOR®. Designated REALTOR® shall notify the Association within three (3) days of any change in status of licensees in a referral firm.
- C. The exemption for any licensee included on the certification form shall automatically be revoked upon the individual being engaged in real estate licensed activities (listing, selling, leasing, renting, managing, counseling, or appraising real property) other than referrals, and dues for the current fiscal year shall be payable.
- D. Membership dues shall be prorated for any licensee included on a certification form submitted to the Association who, during the same calendar year, applies for REALTOR® or REALTOR-ASSOCIATE® membership in the Association. However, membership dues shall not be prorated if the licensee held REALTOR® or REALTOR-ASSOCIATE® membership during the preceding calendar year.
- (2) REALTOR[®] Members. The annual dues of REALTOR[®] Members, other than the designated REALTOR[®], shall be as established annually by the Board of Directors.
- (3) Institute Affiliate Members. The annual dues of each Institute Affiliate Member shall be as established in Article II of the bylaws of the NATIONAL ASSOCIATION OF REALTORS[®].
- (4) Affiliate Members. The annual dues of each Affiliate Member shall be as established annually by the Board of Directors.
- (5) Public Service Members. The annual dues of each Public Service Member shall be as established annually by the Board of Directors.
- (6) Honorary Members. Dues payable, if any, shall be at the discretion of the Board of Directors.
- (7) Student Members. Dues payable, if any, shall be at the discretion of the Board of Directors.

Section 3. Dues Payable. Dues for all Members shall be payable annually in advance on the first day of December. Dues for new Members shall be computed from the first day of the month in which a Member is notified of election and the granting of provisional membership and shall be prorated for the remainder of the year.

- (1) In the event a sales licensee or licensed or certified appraiser who holds REALTOR[®] membership is dropped for nonpayment of Association dues, and the individual remains with the Designated REALTOR[®]'s firm, the dues obligation of the "Designated" REALTOR[®] (as set forth in Article X, Section 2) will be increased to reflect the addition of a non-Member licensee. Dues shall be calculated from the first day of the current fiscal year and are payable within 30 days of the notice of termination.
- (2) The Board of Directors may amend the dues payment schedule and provisions of this Section to facilitate payment by the Members.

Section 4. Nonpayment of Financial Obligations. If dues, fees, fines, or other assessments including amounts owed to the Association or the Association's Multiple Listing Service are not paid within one (1) month after the due date, the nonpaying Member shall be subject to suspension at the discretion of the Board of Directors. Two (2) months after the due date, membership of the nonpaying Member may be terminated at the discretion of the Board of Directors. Three (3) months after the due date, membership of the nonpaying Member shall automatically terminate unless, within that time, the amount due is paid. However, no action shall be taken to suspend or expel a Member for nonpayment of disputed amounts until the accuracy of the amount owed has been confirmed by the Board of Directors. A former Member who has had his/her membership terminated for nonpayment of dues, fees, fines or other assessments duly levied in accordance with the provisions of these Bylaws or the provisions of other Policies or Rules and Regulations of the Association or any other Rules and Regulations of the Association or any other Rules and Regulations of the Association or any of its services, departments, divisions or subsidiaries may apply for reinstatement in a manner

prescribed for new applicants for membership, after making payment in full of all accounts due as the date of termination.

<u>Section 5. Deposits and Expenditures.</u> Deposits and expenditures of funds shall be in accordance with policies established by the Board of Directors.

Section 6. Notice of Dues, Fees, Assessments and Other Financial Obligations of Members. All dues, fees, fines, assessments, or other financial obligations to the Association or to the Association's Multiple Listing Service shall be noticed to the delinquent Association Member in writing setting forth the amount owed and due date.

<u>Section 7.</u> The dues of REALTOR[®] Members who are REALTOR[®] Emeriti (as recognized by the National Association), Past Presidents of the National Association or recipients of the Distinguished Service Award shall be as determined by the Board of Directors.

NOTE: A Member association's dues obligation to the National Association is reduced by an amount equal to the amount which the association is assessed for a REALTOR[®] Member, times the number of REALTOR[®] Emeriti (as recognized by the National Association), Past Presidents of the National Association and recipients of the Distinguished Service Award of the National Association who are REALTOR[®] Members of the Association. The dues obligation of such individuals to the Association should be reduced to reflect the reduction in the association's dues obligation to the National Association. This does not affect a "Designated" REALTOR[®]'s dues obligation to the Association with respect to those licensees employed by or affiliated with the "Designated" REALTOR[®] who are not Members of the

Association.

Article XI – Officers and Directors.

Section 1. Officers. The officers of the Association (each, an "Officer") shall be: a President; a Presidentelect; a Treasurer; a First Vice President; a Treasurer-elect; and an Immediate Past President. The term of each officer shall commence on January 1 and shall continue for one year or until such Officer's successor is duly elected and qualified. Any Member that assumes the position of President, President-elect, First Vice President, Treasurer or Treasurer-elect must have fulfilled at least one term as a member of the Board of Directors (each, a "Director") or as an Officer of the Association.

<u>Section 2. Duties of Officers.</u> The duties of the Officers shall be such as their titles, by general usage, would indicate and such as may be assigned to them by the Board of Directors. The President-elect shall serve as President in the absence of the President.

<u>Section 3. Board of Directors.</u> The governing body of the Association shall be a Board of Directors consisting of the Officers, nine (9) elected REALTOR® Members and one elected (1) Affiliate Director. Two (2) of the REALTOR® Member Directors will be elected based on their specialties and shall serve, respectively, as a Property Management Director and as a Commercial Director. Each elected Director shall serve for a term of two years. As many Directors shall be elected each year as are required to fill vacancies created by the expirations of terms of existing Directors; provided, however, that, if a specialty Director position is vacant, but no eligible REALTOR® candidate is selected by the LDC or nominated by petition pursuant to subsection (1) of Section 4 of this Article XI), such position shall remain vacant until filled in accordance with subsection (4) of Section 5 of this Article XI. All Directors shall have equal voting privileges.

- (1) No Director shall serve more than two (2) consecutive, two (2) -year terms.
- (2) To be eligible to serve as a Director, a Member must be in good standing with the Association.
- (3) No Officer shall serve as a Director during the year immediately following such Officer's term of office.
- (4) No more than three (3) REALTORS[®] from the same real estate firm may simultaneously serve on the Board of Directors.
- (5) The Affiliate Director shall be elected by a vote of the Affiliate Members.

Section 4. Election of Officers and Directors.

(1) At least two (2) months before the annual election of Officers and Directors, the President, with the approval of the Board of Directors, shall appoint a Leadership Development Committee ("LDC") consisting of at least nine (9) REALTOR[®] Members and one (1) Affiliate Member. The LDC shall include a past President and the current President, President-Elect, First Vice-President and Treasurer. The remaining LDC members shall be REALTOR[®] Members. A past President will serve as Chair of the LDC. The LDC shall select at least one candidate for each Office and at least one candidate for each upcoming vacancy on the Board of Directors. The report of the LDC and its selected candidates shall be electronically transmitted to each Member eligible to vote at least three (3) weeks preceding the election. Additional eligible candidates for the Offices and Director positions to be filled may be placed in nomination by a petition signed by at least 15% of the REALTOR[®] Members eligible to vote. The petition shall be filed with the Chief Executive Officer

at least two (2) weeks before the election. The Chief Executive Officer shall send notice of such additional nominations to all Members eligible to vote before the election.

- (2) The annual election of Officers and Directors shall take place no later than the 30th day of September. The election of Officers and Directors may be conducted by electronic means, in accordance with procedures established by the Board of Directors.
- (3) Each Member who is eligible to vote shall have one vote for each vacant Officer or Director position to be filled at the annual election of Officers and Directors. If there are fewer vacant Director positions to be filled than there are candidates for such positions, each voting Member shall be entitled to allocate such Member's votes among the candidates for such positions, but may not cast more than one vote for any individual candidate (i.e., no cumulative voting).
- (4) The President, with the approval of the Board of Directors, shall appoint an Election Task Force of four REALTOR[®] Members to certify all votes cast electronically. In case of a tie vote, the issue shall be determined by a special election.

Section 5. Vacancies.

- (1) If a vacancy occurs in the office of President, the President-Elect shall automatically succeed to the office of President, effective on the date the vacancy occurs, and: (a) shall serve out the remainder of the unexpired term of the former President; and (b) shall also serve out the term that the President-elect had been elected to serve as President during the following calendar year, provided that the President-elect was elected to the office of President-elect, rather than succeeding to such office pursuant to subsection (3) below.
- (2) If a vacancy occurs in the office of Treasurer, the Treasurer-elect shall automatically succeed to the office of Treasurer, effective on the date the vacancy occurs, and shall serve out both the remainder of the unexpired term of the former Treasurer and the term that the Treasurer-elect had been elected to serve as Treasurer during the following calendar year.
- (3) If a vacancy occurs in the office of President-elect, the First Vice President shall automatically succeed to the office of President-elect, effective on the date the vacancy occurs, and shall serve out the remainder of the unexpired term of the former President-elect. However, the First Vice President shall not automatically succeed to the office of President, or (if the First Vice President succeeds to the office of President pursuant to subsection (1) above) continue in the office of President, after the end of the unexpired term of the former President-elect. Rather, the office of President for the following term shall be filled at the next annual election, and the First Vice President may, but shall not be required to, stand for election to the office of President.
- (4) Vacancies in the offices of First Vice President, Treasurer-elect and Director (including Property Management Director and Commercial Director) shall be filled by a REALTOR® Member who meets the qualifications and who is elected by a simple majority vote of the Board of Directors. Each such appointee shall serve until the end of the calendar year during which such individual was appointed, and such office for the following term shall be filled at the next annual election. The appointee may, but shall not be required to, stand for election to such office.
- (5) The foregoing procedures for filling vacancies shall apply regardless of the reason for the vacancy, including death, resignation or removal.

Section 6. Removal of Officers and Directors. In the event that an Officer or Director is deemed to be

incapable of fulfilling the duties for which he or she was elected, but will not resign from office voluntarily, he/she shall be subject to removal by the vote of a simple majority vote of the Board of Directors (excluding any Director who is the subject of such vote) that such Officer or Director is incapable of fulfilling the duties for which he or she was elected. Such declaration may provide that the removed Officer or Director is disqualified from serving as an Officer, Director and/or in any other position with the Association, either permanently, for a specified period of time or until the occurrence of a specified event. The Board of Directors may, by a simple majority vote after review of the circumstances of such prior removal, revoke, shorten or otherwise modify the disqualification of the removed Officer or Director.

In the alternative, an Officer or Director may be removed from office under the following procedure:

- (1) A petition requiring the removal of the Officer or Director and signed by not less than one-third of the voting membership or a majority of all Directors shall be filed with the President or, if the President is the subject of the petition, with the next ranking Officer, and shall specifically set forth the reasons the individual is deemed to be disqualified from further service.
- (2) Upon receipt of the petition, and not less than twenty (20) days or more than forty-five (45) days thereafter, a special meeting of the voting membership of the Association shall be held, and the sole business of the meeting shall be to consider the charge against the Officer or Director, and to render a decision on such petition.
- (3) The special meeting shall be noticed to all voting Members at least ten (10) days prior to the meeting and shall be conducted by the President of the Association unless the President's continued service in office is being considered at the meeting. In such case, the next ranking officer will conduct the meeting of the hearing by the Members. Provided a quorum is present, a three-fourths vote of Members present and voting shall be required for removal from office.

An Officer or Director who is removed from office by vote of the Members, as set forth above, shall be permanently disqualified from serving as an Officer, Director or in any other position with the Association, including, but not limited to, as a member of any Committee, workgroup or task force.

Article XII – Meetings

<u>Section 1. Annual Meetings.</u> The Association's annual membership meeting shall be held no later than the 30th day of September each year. The date, place and hour of such meeting shall be designated by the Board of Directors.

<u>Section 2. Meetings of Directors</u>. The Board of Directors shall designate a regular time and place of its meetings. If a Director is absent from any three (3) meetings (whether regular or special) of the Board of Directors within a calendar year, such Director shall be deemed to have resigned from the Board of Directors. The only exception will be for meetings missed to conduct other Association business at the local, state or national levels. The members of the Association's leadership team (the President, the President-elect and the Chief Executive Officer) shall have the discretion and authority to permit Directors to participate in meetings remotely by use of telephone conference, videoconference or other method that permits all the Directors present at the meeting to hear each other.

<u>Section 3. Other Membership Meetings.</u> Membership meetings may be held at other times as the President or the Board of Directors may determine, or upon the written request of at least ten (10) percent of the REALTOR[®] Members.

Section 4. Notice of Membership Meetings. Notice shall be electronically submitted to every Member

entitled to participate in a membership meeting at least one (1) week preceding such meeting. If a special meeting is called, notice shall be accompanied by a statement of the purpose of the meeting.

Section 5. Quorum. A quorum for a Board of Directors meeting shall be a majority of the Board of Directors. A quorum for any meeting of a Committee, workgroup or task force shall be a majority of that group's members. For membership meetings, those voting Members present at the meeting shall constitute a quorum.

<u>Section 6. Voting.</u> Except as expressly provided by these Bylaws, the Arizona Non-Profit Corporation Act or other applicable Arizona law, on any matter or action requiring the vote, approval or consent of the Board of Directors (or any Committee, workgroup or task force), such action or matter shall be deemed approved if a majority of the Directors (or, in the case of a Committee, workgroup or task force, a majority of the members of such group) vote in favor of, or approve or consent to, such action or matter at a duly-called meeting of the Board of Directors (or such other group) at which a quorum is present.

<u>Section 7. Electronic Voting</u>. Electronic Voting by the Board of Directors, Members, Committees, workgroups and task forces is permitted as long as it is done in accordance with Arizona law and the Arizona Non-Profit Corporation Act.

Section 8. Action Without Meeting. Any matter or action requiring the vote, approval or consent of the Board of Directors may be taken without a meeting if all Directors individually or collectively consent in writing to that action (unanimous consent). The written consents shall be filled with the corporate records or made a part of the meeting minutes. The action by written consent shall have the same force and effect as a unanimous vote of the Directors at a meeting of the Board of Directors.

<u>Section 9. Electronic Transaction of Business.</u> To the fullest extent permitted by law, the Board of Directors (and any Committee, workgroup or task force) may conduct business by electronic means.

Article XIII – Committees

<u>Section 1. Establishment of Committees.</u> The Association shall have and maintain the following committees (each, a "Committee"):

- Executive Committee
- Finance Committee
- Multiple Listing Service (MLS) Committee
- (1) Committee Organization: All Committees shall be of such size and shall have duties, functions and powers as may be assigned by the President or theBoard of Directors, except as otherwise provided in these Bylaws.
- (2) Committee Chair and Vice Chair Appointments: The President shall appoint, from among the REALTOR[®] Members, a Chair for each Committee, and the President-elect shall appoint, from among the REALTOR[®] Members, a Vice Chair for each Committee. Appointees shall serve for a one (1) year term and are subject to confirmation by the Board of Directors.

<u>Section 2. Workgroups and Task Forces.</u> The <u>President may appoint</u>, subject to the confirmation by the Board of Directors, workgroups and task forces, as the President may deem necessary. A Committee Chair may appoint a task force with the approval of the Committee.

All workgroups and task forces shall be of such size and shall have duties, functions and powers as assigned

by the President or the Committee Chair, as applicable.

<u>Section 3. President.</u> The President shall be an ex-officio, non-voting member of each Committee, workgroup and task force, and shall be notified of their meetings.

<u>Section 4. AAR Quota Directors.</u> The President shall appoint from among the REALTOR[®] Members AAR/Quota Directors for one (1) year terms, subject to confirmation by the Board of Directors, according to the number of Quota Directors allotted to the Association, as established and amended from time to time by the Arizona Association of REALTORS[®]. In their capacity as AAR/Quota Directors, such individuals shall not be considered Directors of the Association or have any governance roles, powers or responsibilities with respect to the Association.

Article XIV – Fiscal and Elective Year

Section 1. The fiscal and elective year of the Association shall be the calendar year.

<u>Section 2.</u> Newly elected Officers and Directors will assume office January 1, and their terms of office will terminate on December 31 of the applicable year.

Article XV – Rules of Order

<u>Section 1.</u> Robert's Rules of Order, latest edition, shall be recognized as the authority governing the meetings of the Association, its Board of Directors and Committees in all instances wherein its provisions do not conflict with these Bylaws.

Article XVI – Amendments

<u>Section 1.</u> These Bylaws may be amended by the majority vote of the Members eligible to vote who cast votes in the electronic voting process, provided that the substance of such proposed amendment or amendments shall be plainly stated in the proposal for amendment and providing there shall be a membership meeting held prior to the vote including open discussion of the proposed amendment(s). Article IX may be amended only by a majority vote of all REALTOR[®] Members.

(1) When Bylaws amendments are mandated by NAR policy, these Bylaws shall be automatically amended to reflect such mandate as of the effective date of the mandatory policy authorized by the NATIONAL ASSOCIATION OF REALTORS[®]. The Association shall provide notice of that change in a regular or special membership communication.

<u>Section 2.</u> Notice of all meetings at which amendments are to be considered shall be electronically submitted to every Member eligible to vote at least one (1) week prior to the meeting.

<u>Section 3.</u> Amendments to these Bylaws affecting the admission or qualification of REALTOR[®] and Institute Affiliate Members, the use of the terms REALTOR[®] and REALTORS[®], or any alteration in the territorial jurisdiction of the Association shall become effective upon their approval as authorized by the board of directors of the NATIONAL ASSOCIATION OF REALTORS[®].

Article XVII – Dissolution

<u>Section 1.</u> Upon the dissolution of the Association, the Board of Directors, after providing for the payment of all obligations, shall distribute any remaining assets to the ARIZONA ASSOCIATION OF REALTORS[®] or, within its discretion, to any other non-profit tax-exempt organization.

Article XVIII – Multiple Listing

<u>Section 1. Authority.</u> The Association shall maintain for the use of its Members a Multiple Listing Service which shall be subject to these Bylaws and such rules and regulations as may be hereinafter adopted.

Section 2. Purpose. A Multiple Listing Service is:

- (1) A means by which cooperation among participants in the Multiple Listing Service ("Participants") is enhanced;
- (2) A means by which information is accumulated and disseminated to enable authorized Participants to prepare appraisals, analyses and other valuations of real property for bona fide clients and customers;
- (3) A means by which Participants engaging in real estate appraisal contribute to common databases; and
- (4) A facility for the orderly correlation and dissemination of listing information so Participants may better serve their clients, customers and the public.

Section 3. Participation. Any REALTOR[®] Member of the Association or any other association who is a principal, partner, or corporate officer or branch manager acting on behalf of the principal, without further qualification, except as otherwise stipulated in these Bylaws, shall be eligible to participate in the Association's Multiple Listing Service upon agreeing in writing to conform to the Rules and Regulations thereof and to pay the costs incidental thereto.

However, under no circumstances shall any individual, firm, partnership, corporation or other entity, regardless of membership status, be entitled to Multiple Listing Service "membership" or "participation" unless he, she or it holds a current, valid real estate broker's license and cooperates with other Participants or is licensed or certified by an appropriate state regulatory agency to engage in the appraisal of real property.

"Cooperation" (and its derivative forms including "cooperate") means either or both of the following: (a) sharing information on listed property and making property available to other brokers for showing to prospective purchasers and tenants when it is in the best interests of a listing broker's clients; or (b) attempting to find buyers or tenants for properties listed in the Multiple Listing Service.

Use of information developed by or published by the Association's Multiple Listing Service is strictly limited to the activities authorized under a Participation licensure(s) or certification, and unauthorized uses are prohibited. Further, none of the foregoing is intended to convey "participation" or "membership" or any right of access to information developed by or published by the Association's Multiple Listing Service where access to such information is prohibited by law.

Mere possession of a broker's license is not sufficient to qualify for Multiple Listing Service participation. Rather, the requirement that an individual or firm cooperates means that the Participant actively endeavors during the operation of its real estate business to cooperate with other Participants of the Multiple Listing Service. "Actively" means on a continual and on-going basis during the operation of the Participants real estate business. The "actively" requirement is not intended to preclude Multiple Listing Service participation by a Participant or potential Participant that operates a real estate business on a part time, seasonal, or similarly time-limited basis or that has its business interrupted by periods of relative inactivity occasioned by market conditions. Similarly, the requirement is not intended to deny Multiple Listing

Service participation to a Participant or potential Participant who has not achieved a minimum number of transactions despite good faith efforts. Nor is it intended to permit a Multiple Listing Service to deny participation based on the level of service provided by the Participant as long as the level of service satisfies applicable state law.

The key is that the Participant or potential Participant actively endeavors to cooperate with respect to properties of the type that are listed on the Multiple Listing Service in which participation is sought. This requirement does not permit the Multiple Listing Service to deny participation to a Participant or potential Participant that operates a Virtual Office Website ("VOW") (including a VOW that the Participant uses to refer customers to other Participants) if the Participant or potential Participant actively endeavors to cooperate.

The Multiple Listing Service may evaluate whether a Participant or potential Participant "actively endeavors during the operation of its real estate business to cooperate" only if the Multiple Listing Service has a reasonable basis to believe that the Participant or potential Participant is in fact not doing so. The membership requirement shall be applied in a nondiscriminatory manner to all Participants and potential Participants.

<u>Section 4. Supervision</u>. The activity shall be operated in accordance with the Rules and Regulations under the supervision of the Multiple Listing Service Committee subject to approval of the Board of Directors.

Section 5. Appointment of Committee. The President shall appoint, subject to the confirmation of the Board of Directors, a Multiple Listing Committee of REALTOR[®] Members. All members of the Committee shall be Participants in the Multiple Listing Service, except that, at the option of the Board of Directors, REALTOR[®] affiliated with Participants may be appointed to serve in such numbers as determined by the Board of Directors. Each Committee member shall serve a one (1) year term, subject to re-appointment. The Chairperson shall be appointed by the President.

<u>Section 6. Attendance</u>. Any Committee member who fails to attend three (3) meetings within a calendar year, whether regular or special, of the MLS Committee, shall be deemed to have resigned from that Committee.

<u>Section 7. Subscribers.</u> Subscribers (or users) of the Multiple Listing Service may include non-principal brokers, sales associates and licensed and certified appraisers affiliated with Participants.

(1) Subscribers may also include affiliated unlicensed administrative and clerical staff, personal assistants and individuals seeking licensure or certification as real estate appraisers who are under the direct supervision of a Multiple Listing Service Participant or the Participant's licensed designee.

Article XIX – Chief Executive Officer

<u>Section 1.</u> The Board of Directors may employ a Chief Executive Officer who shall be the chief administrative officer of the Association and serve as the Secretary, subject to approval of the President and the Board of Directors, and who shall perform such other duties as may be delegated by the Board of Directors. The Association will provide Employee Dishonesty Insurance that covers the Chief Executive Officer who, along with all other employees and Member volunteers. The Chief Executive Officer shall have the authority to hire, supervise, evaluate, and terminate other staff, if any, and shall perform such other duties as prescribed by the Board of Directors. Among his/her other duties, the Chief Executive Officer shall keep the records of the Association and shall carry on all necessary correspondence with the NATIONAL ASSOCIATION OF REALTORS[®] and the Arizona Association of REALTORS[®].

Article XX – Professional Counsel

Section 1. The Association shall retain legal and other professional counsel.

Article XXI – Accounting Procedures

Section 1. The Association shall retain the services of a Certified Public Accountant.

<u>Section 2.</u> The Chief Executive Officer shall be responsible for contracting with the CPA for an independent annual audit or review of the Association books, in compliance with the NATIONAL ASSOCIATION of REALTORS® Core Standards requirements.

Article XXII – Lockbox System

<u>Section 1.</u> The Association may provide for the Members a lockbox system for use of the Members. The lockbox system must be in compliance with the security measures required by the NATIONAL ASSOCIATION OF REALTORS[®]. The system will be operated through the Association's Multiple Listing Service or Regional Multiple Listing Service Authority in accordance with the Rules and Regulations in compliance with NAR Guidelines for security.